

Group Health Fast Facts



Group Health, a consumer-governed, nonprofit health system in Washington state and North Idaho, brings together care, coverage, research, and philanthropy to serve its members and create healthier communities.

Our clinics and care

We serve more than 315,000 members in the Puget Sound region and Spokane at our clinics, with medical teams that provide coordinated patient care. Locations include primary care, lab, and pharmacy services. Many clinics also offer specialty care and radiology.

Primary care clinics: 25 locations in 17 cities

24/7 Urgent Care Centers: Bellevue, Capitol Hill Campus, and Tacoma locations

Outpatient surgery centers: Bellevue, Capitol Hill Campus, Olympia, and Tacoma locations

Physician group: Group Health Physicians with 367 primary care providers including pediatricians, and 585 specialty physicians in more than 60 specialties and subspecialties; 93 percent board certified¹

Other services: Eye care; mental health; hearing centers; speech, language, and learning centers; and occupational health

DELIVERING PATIENT CARE BEYOND THE OFFICE IN 2015

Phone visits:
144,490

Email exchanges:
2,128,022

Calls to the Consulting Nurse Service:
353,942

Virtual consults:
30,872



PROFILE AT A GLANCE

We offer health plans, and health care via our own clinics and care providers, and contracted provider networks, to members throughout Washington state and North Idaho. Our research and philanthropy endeavors support care innovation and community health.

Membership: Nearly 630,000.

Areas served: 20 counties (all or parts of) in Washington state; 2 counties in North Idaho.

Patients cared for at Group Health Medical Centers: 315,000 in 2015.

Group Health Research Institute: 300 ongoing research studies; 389 published research articles in 2015.

Group Health Foundation: \$15.3 million endowment.²



GroupHealth®

¹ Group Health Physicians, Feb. 2016 ² Total in 2015

OUR HEALTH PLANS

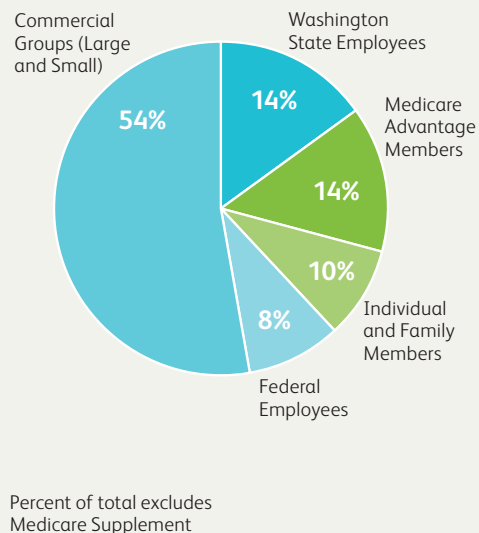
Group Health and its subsidiary health carrier Group Health Options, Inc., offer performance-based plans with a range of provider networks, and access to a high-performing medical group.

Plan types: HMO, POS, PPO, HSA, Medicare Supplement and Medicare Advantage. Large employer plans can be customized to steer employees to high-performance providers and preferred behaviors.

Networks: Provider network choices—from 9,000 providers in Washington state, to any provider within the United States.⁴ Preferred access to high-performing Group Health Medical Centers.

Major employers with Group Health: The Boeing Company, City of Seattle, City of Spokane, Comcast Corporation, Fred Hutch & SCCA, Hanford Employee Welfare Trust, King County, Macy's, Microsoft Corporation, Pierce County, Providence Health System, Puget Sound Energy, Inc., Puyallup Tribe, SEIU Local 775, Swedish Health Services

GROUP HEALTH MEMBERSHIP



Impacting the state and beyond

Jobs, thought leadership, research, innovation. In these ways, we contribute to local economies and the evolution of health care.

- 20th largest employer in Washington state.⁵
- Executives and medical leaders serve on national and regional boards.
- Research that contributes to innovations in care, including medical home, shared decision-making, and opioid prescribing standards.

Local and national kudos

Awards and accolades are one way we've received recognition for delivering high-quality, patient-centered care that's built on evidence-based clinical standards.

- **AMGA Acclaim Award recipients.** The American Medical Group Association (AMGA) awarded Group Health Physicians (GHP) its Acclaim Award in 2010 for physician-led innovations that have transformed care at Group Health Medical Centers. GHP is one of only 13 recipients in the country that has received this recognition.
- **Greatest number of "above regional average" ratings** in the Washington Health Alliance's *2015 Community Checkup* for the ninth year.⁶
- **Our docs are "tops."** Group Health providers have again been honored with "top doc" ratings in regional magazine listings for 2015 including *Seattle*, *Seattle Metropolitan*, and *Spokane-Coeur D'Alene Living*, and the "Renton Report's" *Best of Renton 2015*. This makes more than 700 mentions since 2008.⁷

Community outreach

Giving back to the community is part of our social mission. We do this through education of health professionals, research, wellness programs, and providing care and coverage for low income populations.⁸

Care and coverage for low-income populations	\$33,881,100
Education for health professionals	\$10,135,700
Research at Group Health Research Institute	\$45,380,000
Community building and health initiatives	\$506,800
Community health services with support from Group Health Foundation	\$5,817,300

⁴OIC Provider Network Form A ⁵*Puget Sound Business Journal* 2015 Book of Lists ⁶The Washington Health Alliance Community Checkup 2015 ⁷ghc.org/topdocs ⁸Group Health report to the community 2013